

ACCESSIBILITY

ACCESSIBILITY AT STATION SUITES MIDDLESBROUGH

We aim to provide the highest standards of service to all our guests, and we look forward to welcoming you to Station Suites Middlesbrough.

ARRIVAL

As you arrive at Station Suites Middlesbrough you will find 20 allocated parking spaces to the rear of the hotel with direct access to Station Suites reception area.

If you require assistance there is a team member on duty 24 hours per day.

RECEPTION

Our reception desk is located on the ground floor of Station Suites and although the desk is 1.2m in height, all interactions can be held whilst sitting in the open planned lobby / lounge area.

Our team will give a full explanation of Station Suites facilities along with a familiarisation tour and evacuation policies and procedures.

Station Suites lift is near reception and gives access to all floors.

PUBLIC AREAS

There are no steps or slopes on the ground floor public areas, reception, lounge, and bar. There is an accessible toilet available on the ground floor.

BEDROOMS

As Station Suites is an existing building conversion there are no accessible bedrooms, however we would be incredibly happy to arrange a booking with our sister property Holiday Inn Express Middlesbrough – Centre Square, which is a fully accessible hotel and is only a 2 mins drive away.