

### **Best Flexible Rate**

Cancelling your reservation before 4:00 PM (local hotel time) day prior will result in no charge. Cancelling your reservation after 4:00 PM (local hotel time) on day prior, or failing to show, will result in a charge of 1 night per room to your credit card or other guaranteed payment method. Taxes may apply. Failing to call or show before check-out time after the first night of a reservation will result in cancellation of the remainder of your reservation.

### **Taxes and Additional Charges**

20% per night included in rate.

Security deposit: Walk in reservations are subject to a security deposit.

### **Other charges that may apply**

Some services may be charged separately during your stay. Check if it applies to you –

*Early Departure Fee:*

50.00 GBP

*Parking:*

Parking is available at the rear of the building. The post code for the car park is TS1 1RE.

*Parking fee:* 10.00 GBP per day

*Extra Person Fee:*

£20 per person, per night

### **Payment Policies**

*Why do we require a payment card for internet reservations?*

By securing your online reservation with a payment method, you are eligible for our Reservations Guarantee. If your reservation cannot be honoured, the host hotel will provide a room at, and transportation to, another convenient and comparable hotel, and pay for telephone calls to notify family of the lodging change. The host hotel will also pay the full cost of the first night's lodging rate, plus tax. Any advance deposit will be refunded.

*A credit or debit card must be presented upon check-in at the hotel.*

*Booking with a debit card?*

Most hotels and resorts place a hold on a debit card when it is presented at check-in. The hold amount varies depending on the rate type booked and can include the entire price of the stay, plus taxes, fees, and a deposit for incidental purchases. These holds are separate from, and in addition to, your billable charges. We will typically release the hold within 5 days of check-out once final payment has been received. Depending on your financial institution, funds may take up to 14 days or longer to be back in your account. Ashall Hospitality SSA LLP, its subsidiaries,

affiliates, franchisees and agents are not responsible or liable for the loss of use of these funds or any overdraft charges.

**Pet Policy**

We welcome guide dogs as well as service animals; however, we do request that you contact the hotel prior to arrival so we can allocate specific rooms.